



NEWS RELEASE

CONTACT: Philip Southard
Public Information and Legislative Affairs Officer
PHONE: (951) 746-0654
EMAIL: psouthard@cityofmeniffee.us

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FOR IMMEDIATE RELEASE

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City of Meniffee to Transition to Virtual Services During Temporary Closure of Facilities

Online and over-the phone assistance will remain available to ensure continuity of service while protecting the safety and wellbeing of employees and the public.

MENIFEE, CA – As Riverside County continues to see a rise in COVID-19 cases, the City of Meniffee will be transitioning to virtual and phone service-only during a temporary closure of City Hall and other facilities beginning **Wednesday, January 12**. City facilities are expected to reopen on Monday, January 31.

During the temporary closure, City Hall will continue to be open for business virtually via the "[Zero Stop Shop](#)," which provides online resources for many City services. Customer service representatives will be available by phone Monday through Friday from 8 a.m. to 5 p.m. at (951) 672-6777. The Meniffee Police Department will continue to be available by phone at (951) 723-1500.

“City staff has worked diligently to develop and maintain our Virtual City Hall which eliminates the need for a physical visit to our facilities,” said Meniffee City Manager Armando Villa. “We encourage residents, businesses, and the development community to take advantage of these resources when possible.”

The Senior Lunch Program provided by the Community Services Department will temporarily return to a drive-thru format beginning on Wednesday, January 12. Recreational classes and activities will also be postponed during the temporary closure.

Public meetings will continue to be open for in-person attendance, but attendees will be required to take a temperature check and wear a mask when indoors. Meetings will be set up to allow for social distancing and can also be viewed remotely via the City’s [Youtube](#) channel.

“The City remains committed to maintaining continuity of service while ensuring the health, safety and wellbeing of our residents and employees,” said Meniffee Mayor Bill Zimmerman. “We appreciate the community’s understanding as we work together to overcome the latest COVID-19 surge following the holiday season.”

In addition to the temporary closure of City facilities, several internal measures are also being implemented to maintain the safety of employees including:

- Initiating a 50% remote staffing plan to help maximize social distancing
- Requiring that all internal meetings be held virtually
- Ensuring enhanced daily cleaning of facilities
- Securing the capability to provide OSHA compliant, weekly testing for City staff as needed
- Continuing to communicate to employees that N95 masks are available and maintaining supplies of masks and sanitizers

(Cont.)

The City will continue to actively monitor the COVID-19 situation and its operational impacts, and will make any additional adjustments as necessary.

For more information, please visit the City's website at www.cityofmenifee.us/covid.

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ABOUT MENIFEE: *Situated in the heart of southern Riverside County along Interstate 215, Menifee is a vibrant, new city of more than 100,000 residents who enjoy a pleasant year-round climate, abundant recreational offerings, reasonably priced housing, and convenient proximity to some of Southern California's premiere attractions and employment centers. Within its 50 square miles, Menifee's business, retail, and entertainment outlets are starting to shape the community's character and this growing economic base is also contributing favorably to the city's strong financial position. Menifee's growing family-oriented population values the city's ongoing commitment to public safety, community events, and smart growth for the future. All of these elements are working together to support the city's strategic vision to make Menifee one of the state's most promising new cities.*